

CHRIS CLARKE



(709) 697-5350



support@clarkesmartphone.ca



Cambridge, ON



www.chrisclarke.tech



www.github.com/cllocc

TECHNICAL SKILLS

Python

Bash

DOS

JavaScript

CSS

HTML/HTML5

VMware Virtualization Software

Oracle RDBMS

Search Engine Optimization

MySQL Workbench & SQLite

phpMyadmin

Anaconda Data Science Platform

cPanel Web Host Manager

LAMP Stack

FileZilla

Joomla & Drupal CMS

WordPress CMS

Sugar CRM & V-Tiger

Interspire Email Marketer

Pandas & Matplotlib

PROFILE

Perceptive and highly analytical solutions-driven professional with a proven ability to communicate with technical professionals and end users to identify and translate business and client needs. Exceptional organizational and project management skills with the ability to develop valuable process solutions to meet business objectives.

SKILL HIGHLIGHTS

- SQL database management
- Front-end development
- Data visualization
- Marketing
- Electronic repair
- Communication skills
- Time management
- Attention to detail
- Self-motivated
- Analytical

PROFESSIONAL EXPERIENCE

MARKETING DIRECTOR/TECHNICAL ANALYST

Games of Chance Marketing Promotions - Remote (09/2009 – Present)

- Develop professional working relationships with internal teams, and external vendors and clients.
- Diagnose issues within the web server and utilize effective troubleshooting techniques.
- Assess business requirements, recommend technical solutions, and develop customized code to meet market research needs.
- Collaborate with other developers to create visually appealing HTML mailers.
- Configure LAMP Stack to create an optimized large volume email marketing environment utilizing CentOS.
- Organize records based on specific criteria using MySQL.
- Perform backups of servers to prevent data loss.
- Deploy and maintain V-tiger CRM for clients as well as populating database with prospective leads.
- Deploy and configure WordPress, Joomla and Drupal CMS for clients.

SMARTPHONE & TAB REPAIR SPECIALIST

Clarke's Smartphone & Tab Repair – Kitchener, ON & St. John's, NL (09/2010 – 10/2015)

- Served customers and delivered exceptional service through communicating repair solutions and estimates.
- Identified needs and provided tailored recommendations for repairs, accessories, and additional services at the point of first and last contact.
- Updated and educated customers on complex repairs processes and repair statuses.
- Diagnosed and performed repairs on various smartphone and electronic tab devices.
- Completed repairs on micro-electronic components such as speakers, resistors, batteries, digitizers, LCD screens, back lights, and various electronic buttons.
- Replaced computer components including video cards, memory, and CPU's and cleaned internal components to ensure proper airflow.
- Performed quality checks and tested repaired devices to ensure full functionality.

EDUCATION

DATA ANALYST NANODEGREE

Udacity (2019)

LEVEL 3 CELLULAR MASTER TECHNICIAN CERTIFICATE

Wild PCS Cellular Repair Training Centre (2012)

HIGH SCHOOL DIPLOMA

Preston High School (2005)